GROUND STEWARDS ROLE AND RESPONSIBILITIES





Ground Stewards

Who is required to have a Ground Steward?

- All teams that participate in FFSA Competitions
 - Three Ground Stewards per team for Reserve/Senior Men's Games.
 - One Ground Steward per team for all other competitions including miniroos and juniors.

Who can be a Ground Steward?

Any person who is 18 years of age and above.





Roles of the Ground Steward

What is the Role of a Ground Steward?

- First and foremost to implement the Spectator Code of Conduct with their OWN Spectators. Ground Stewards should not engage with other teams spectators.
- Behaviour of spectators is a reflection on the club, the sport –
 positive and negative.
- Create an environment that encourages people to return to the sport including match officials.



Role of Ground Steward (contd)

- Assist match official as directed
- Escort match officials off of the field of play
- Report any incidents to the club via a reporting mechanism. (More information to follow)







Ground Stewards should not physically engage with spectators.





Ground Stewards are to be located near their own spectators

Support in a positive manner











Allocate according to where the spectators are located, who should be inside the fence area? Can an object be used if an incident occurs?



Location of Ground Stewards and Role Modelling



Direction for Ground Stewards

- Ground Stewards are not security guards.
- Stand near own supporters, monitor the behaviour.
- Where three Ground Stewards are appointed, they
 need to be utilised in areas that is going to support the
 management of the game. Match officials will provide
 direction.
- If an issue arises, take the following action;
 - Speak to the person
 - Repeat request
 - Ask person to move away or leave
 - Escalate the issue to a club official



Direction for Ground Stewards

• If an incident occurs, Ground Steward is to complete and submit report template to their club.



GROUND STEWARD INCIDENT REPORT FORM

Name of Ground Steward: Click here to enter text.

Name of Club: Click here to enter text.

Date of Game: Click here to enter text. Venue of Game: Click here to enter text

Competition: Click here to enter text.

Details of the Incident

Please outline the details of the incident. Please ensure that you provide specific details relating to the incident that you are reporting including the nature of the incident, who was involved in the incident, please provide names if known, any action that you took prior to the incident or at the time of the incident and if any action was taken by the match officials or any other club officials. Please attach additional pages if required.

This report must be submitted within 48 hours of the incident occurring. Click here to



FFSA Office Use Only

Received by:

Date:

Action to be Taken:

Direction for Ground Stewards

- Wear the vest provided, identify your role.
- Role model
- While undertaking the role;



Focus on the role.



Recap

- Risk Management for the club.
- Minimise cost Security
- Image of the club and the sport.
- Encourage spectators, players (in particular juniors) and match officials to be involved in the <u>sport</u>.
- Develop a positive culture.



