



MERCHANDISE RETURNS POLICY

Change of mind:

- 14 days from receipt of goods to exchange (no refunds available)
- Receipt must be provided as proof of purchase
- No change of mind return for socks, basketballs, towels, sports tape, drink bottles or SportsHQ items
- No return available for worn items

Faulty items:

- To be returned to the DVBA Administration office on Level 2 (Mon-Fri, 10-6)
- Repair or replacement will be provided, within a mutually agreed time frame, from purchase date